

Run Time Error 339 When Analyzing a File for NON-OTIS/NON SCHINDLER Elevator PCs

The process for correcting Run Time Error 339 is as follows;

You will access the DOS Prompt. It's in Start > All Programs > Accessories > Command Prompt

You will run commands that require Administrator privileges, right-click Command Prompt and click Run as administrator . If you don't run as administrator, it will look like it works but won't!

You will need to unregister, then register the file that is named in the Run Time Error;

So, in your case if the error is [mathlib.ocx](#) (be sure to write exactly what the error is, not what is typed here) Go to the DOS prompt, change directory to the Windows, Syswow64 directory.

The DOS command for changing directory is CD, so in our case, type;

```
Cd C:\  
cd windows (Enter)  
cd syswow64 (enter)
```

Then type: Regsvr32 /u [mathlib.ocx](#) (This manually unregisters the file)

Then repeat the register command as shown below.

```
Regsvr32 mathlib.ocx
```

Sometimes this needs to be repeated for a number of .ocx files, each showing a run time error 339 and listing a file. There are usually only 2 or 3.

Then try to analyze a file.