

Installation of the EVA875 Software on Otis Elevator Computers

Once downloaded, there are special instructions for installing on Otis systems, shown below. If you are installing on a Non-Otis system, you should be able to just run the setup.exe without any special instructions.

1: You will temporarily need admin privileges

2: Uninstall any previous installation of Version 8 that you have that does not work. It appears that when systems are being refreshed, the EVA875 is installed but will fail upon trying to analyze a file.

3: Run the setup.exe that you download from our website or the use installation disk. EVA 8.75.1100 is the most current version.

4: While you still have admin privileges, run the software and analyze a file. This makes some registry changes the first time it is used. Now the software should work normally after the admin privileges expire.